



GREATER MADISON AREA POSTAL CUSTOMER COUNCIL

Fall
2021

CALENDAR OF EVENTS

- October 11, 2021** Columbus Day—No Mail Delivery
- October 14, 2021** Breakfast Seminar—Virtual
- November 2-3, 2021** MTAC Meeting
- November 11, 2021** Veterans Day—No Mail Delivery
- November 18, 2021** News You Can Use from MTAC Webinar
- November 25, 2021** Thanksgiving Day—No Mail Delivery
- December 25, 2021** Christmas Day—No Mail Delivery

Register at MadisonPCC.com

GREATER MADISON AREA PCC

2019 PCC OF THE YEAR—SMALL MARKET

- 2016-2021 PCC PLATINUM AWARD*
- 2012-2015 PCC GOLD AWARD*
- 2011 PCC SILVER AWARD*
- 2010 PCC BRONZE AWARD*



NATIONAL PCC DAY

The Greater Madison Area Postal Customer Council (GMAPCC) held a watch party as part of National PCC Day on September 22nd. This year marks the 60th Anniversary of the Postal Customer Councils. The GMAPCC is 38 years old, looking forward to 60!

The watch party started out with an ice breaker to get everyone warmed up. We followed the ice breaker with introductions of Diana Nygaard, the new Madison Postmaster, and Jeff Braaksma, the new CRC/PCC Admin. They both spoke about their new roles and interactions with the industry board members of the GMAPCC.

The National PCC presentation followed with a video on the history of the PCC. Postmaster General Louis DeJoy led a Roundtable discussion with the PCCAC. Sheila Holman discussed the sustainability of mail and then the PCC Advisory Committee held a round table on the future of the PCC. The National event ended with a surprise PCC Award that was presented to 7 PCCs that have achieved gold status every year since the award was first given!

After a short break, it was time for us to welcome our guest speaker Stan Franke, the acting Director of Customer Relations, Central Area. Stan discussed the USPS's new "10 Year Plan", and how the restructuring of the USPS will affect our membership.

We followed up with having Gary Kaiser, the Madison Plant Manager, give us an update on how Madison is handling the expected increase in mail/package volumes during the upcoming holiday peak season.

During the course of the event three lucky GMAPCC members won gift certificates for answering some postal trivia questions.

The event was well attended and very informative. Hopefully in 2022, we will be able to conduct our National PCC Day event in person.

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BOARD OF DIRECTORS



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SUTTLESTRAUS

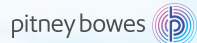
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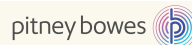
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GOLD SPONSORS



OCTOBER BREAKFAST WEBINAR

Join us on **Thursday, October 14, 2021**
when the GMAPCC presents a discussion on:
1st Class Package Services & Bound Printed Matter

USPS representative **Steve Youngblom** will give a presentation on these subjects followed by a question and answer period. Don't miss out on this opportunity to acquire valuable information on both topics!

This is a **FREE** Webinar which runs from 8 AM – 9 AM.
It is a virtual **ZOOM** event. Register today at madisonpcc.com



Steve Youngblom

DID YOU KNOW?

FAMOUS AMERICANS WHO HAVE BEEN EMPLOYED BY THE USPS THROUGHOUT THE YEARS...

Benjamin Franklin: America's 1st Postmaster General

Abraham Lincoln: Postmaster - New Salem, IL

Harry S. Truman: Postmaster - Grandview, MO

Bing Crosby (Entertainer): Clerk - Spokane, WA

Morgan Freeman (Actor): Substitute Carrier – San Francisco

Walt Disney (Disney World founder/Animator/Film producer):
Substitute Carrier – Chicago

Sherman Hemsley (The Jefferson's TV show): Clerk – NYC/
Philadelphia

Steve Carell (Actor/Comedian): Rural Letter Carrier - Littleton, MA

Conrad Hilton (Hotel Magnate): Postmaster - San Antonio, NM

Rock Hudson (Actor): Letter Carrier – Winnetka, IL

John Prine (Singer/Songwriter): Letter Carrier – Maywood, IL

Knute Rockne (Legendary Notre Dame Football Coach):
Clerk - Chicago

Charles Lindbergh (Famous Aviator): Contract airmail pilot

Mike Weaver (WBA Heavyweight Boxing Champion): Postal
maintenance worker - Los Angeles

William Faulkner (Novelist): Postmaster - University, MS

SO YOU THINK YOU KNOW YOUR FELLOW MEMBERS?

One of the three statements about this member is false.

Nedeen Frisch-Waefler
Fulfillment Systems Analyst
Omnipress

- a) I love riding on roller coasters. Wherever I am traveling I will seek out roller coasters to ride.
- b) As a young child I had the opportunity to take a vacation to Japan.
- c) I went back to school at the age of 36 to attain a Project Manager Degree.



(Answer is at the bottom of this page)

GMAPCC 9TH ANNUAL GOLF OUTING A SUCCESS!

The Greater Madison Area PCC (GMAPCC) recently hosted its 9th Annual Golf Outing at The Bridges Golf Course located in Madison Wisconsin. Under bright blue skies and radiant sunshine, 40 golfers along with 5 riders enjoyed a relaxing day of golf, networking, a little friendly competition, great food, much fun, and a lot of laughs. They couldn't have asked for a better day.

The course is called "The Bridges" for a reason as almost every hole has water that the golfers had to strategically maneuver. Difficult pin placements helped keep the scores down, and hole contests added to the excitement. Everyone was striving for the longest drive, while no one wanted to take home the prize for the shortest drive, or the person who lost the most balls.

After a great morning of fun in the sun, all enjoyed networking during lunch, followed by door-prizes and our award ceremony. During this time, they also bid a fond farewell to Bob Sheehan, our PCC Postal Administrator for the last 7 years. They thanked Bob for all his hard work, dedication, and commitment to the GMAPCC, and wished him well in his retirement. This also gave them the opportunity to introduce Jeff Braaksma their newly appointed Acting PCC Postal Administrator and a little more networking before ending our day around 2:00 pm giving their guests time to stop back at the office if they chose to do so.

All in all, it was a fantastic event. The GMAPCC would like to personally thank their Industry partner, Tom Diring for his many hours of hard work to host this event each year. Tom does a fabulous job and it just gets better and better every year. Be sure to mark your calendars as we look forward to our 10th GMAPCC annual outing in August 2022!



Answer to **SO YOU THINK YOU KNOW YOUR FELLOW MEMBER?** b) is false



**GREATER MADISON AREA
POSTAL CUSTOMER COUNCIL**

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PCC VOICE

The Greater Madison Area PCC invites you to join the LinkedIn group dedicated to PCC members, **PCC Voice**.

- ▶ Connect with other members
- ▶ Share ideas and best practices

If you do not have a LinkedIn account, please use **Step 1**.

If you currently have an active LinkedIn account, start with **Step 2**.

Step 1: Sign up for a LinkedIn account:

https://www.linkedin.com/signup/cold-join?trk=guest_homepage-basic_directory

Step 2: Use this link to join the group:

<https://www.linkedin.com/groups/8303549/>